

DEPARTMENT OF HEALTH SERVICES

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CMSP Letter No.: 98-4
Date Issued: October 28, 1998

**TO: ALL COUNTY MEDICAL SERVICES PROGRAM (CMSP) COUNTY
WELFARE DIRECTORS**

**SUBJECT: CMSP MEDICAL CASE MANAGEMENT EXPEDITED ELIGIBILITY
PROCESSES**

The CMSP has been participating in the Medical Case Management (MCM) Program since January 1995. The MCM Program coordinates quality and continuity of care, improves patient outcomes, reduces hospital stays, and prevents hospital readmissions for certain Medi-Cal and CMSP patients. Of the approximately 50 Medi-Cal MCM Nurse Case Managers statewide, CMSP employs the equivalent of three Nurse Evaluator IIs to identify and manage CMSP MCM cases.

A key component of the CMSP's configuration under the MCM Program is the Expedited Eligibility process. Under this process, a patient who could benefit from MCM intervention, and who is a potential CMSP eligible, is assisted in a unique process that makes them eligible for CMSP in a relatively short period of time. The Expedited Eligibility process for all CMSP counties is coordinated by specially designated "clearinghouse" staff in the Sonoma County Department of Social Services. Enclosure A, in this mailing, is a copy of the Expedited Eligibility Process Guidelines. Please provide these Guidelines to your staff who are the designated contact person(s) for this process. Our records show that the designated contact person(s) in your county is:

If any information on the above label is incorrect, please revise it and notify Ms. Genny Fleming, Office of County Health Services, at the address noted in the letterhead.

October 28, 1998

For each CMSP beneficiary who is case managed, the Clearinghouse staff have been directed by the CMSP Governing Board to contact the patient's county of residence and request that a Disability Evaluation Determination (DED) application be processed. In order to process these requests in a timely manner, the enclosed form letter (Enclosure B) has been developed. This letter will be sent to the beneficiary's county of residence by the Clearinghouse staff requesting a DED referral. Please share the sample letter, along with this explanation, with your staff who are responsible for the DED function.

Thank you for supporting the Expedited Eligibility process for the CMSP MCM Program. Should you or your staff have questions regarding this process, please contact Ms. Genny Fleming in the CMSP Unit at (916) 327-3867, or Ms. Clo Hair of the Expedited Eligibility Clearinghouse at (707) 527-2420.

Sincerely,



Linda McFarland, Chief
County Medical Services Program Unit

Enclosures

cc Ms. Genny Fleming
County Medical Services Program Unit
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1800 3rd Street, Room 100
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Ms. Clo Hair
Expedited Eligibility Clearinghouse
Sonoma County Human Services Department
P.O. Box 1539
Santa Rosa, CA 95402